# Do financial technology firms influence bank performance? A reverse engineered pitch

Nurhastuty K. Wardhani<sup>a,1</sup>

<sup>a</sup>University of Queensland, Australia and Trisakti University, Indonesia

# Abstract

This brief essay uses the pitching research initiated by Faff (2015, 2019) to find a new research direction in financial technology (Fintech). The pitch structure underscores the key components of research strategically. The objective of this study is to explore a new area by adopting the reverse-engineering method. The author believes that this method provides the fastest way to learn and research the new topic without leaving the root of the old one.

**Keywords**: Pitching research, Reverse Engineer; Financial Technology; Bank

**JEL codes**: M1; G23; G21

# 1. Introduction

"The Only Thing That Is Constant Is Change." (Heraclitus)

We live in an undreamt-of era. Technology touches on all aspects of our lives, bringing with it speed and efficiency. Innovative financial has lead financial institutions to offer new services. Borrowing money, making a payment for a bill, and investing in the small-capitalization market can be done in seconds through our telephones. It can be frightening for the old players like the banking industry, but it can be enlightening for millennials and generation Z.

# 2. The reverse engineering process

Financial technology is defined as the adoption of technology to yield novel and reinvigorated financial services (Thakor, 2020). Financial technology (fintech)

<sup>&</sup>lt;sup>1</sup> Corresponding author: Nurhastuty K. Wardhani, UQ Business School, University of Queensland, Australia, email address: n.wardhani@business.uq.edu.au

brings to the consumer the promise of better financial services by minimizing e cost and accelerating the approval of a particular loan or transaction. An examination of financial technology, is justified by several considerations. First, financial technology is a relatively new trend, which is less than 10 years old, and is an interplay between innovation in information technology and financial services. This trend became stronger in 2020 as Covid-19 paralysed the world due to lock down and fear of the virus. Second, financial technology is still interconnected with the banking industry, which is the subject of my dissertation. In the last year of my PhD candidature, I am trying to be more creative, but without leaving the root of my research. Finally, I chose this topic as the study is feasible and affordable to early career researchers like me. I provide a sample of pitch execution in Table 1 based on a paper published in the *Pacific Basin Finance* journal about the impact of Fintech on bank performance.

#### 2A. Working title

The title of this working paper is "Do Financial Technology Firms Influence Bank Performance? A Reverse Engineered Pitch." The title is based on the main paper with more emphasis on a reverse-engineered process. I believe that this working title is succinct and reflects the interlinkage between financial technology and the banking industry by providing the main of research question.

#### 2B. Basic research question

The main research question is whether financial technology affects bank performance. This question derives from the extent to which banks will be affected by financial technology and to what degree financial technology firms will be substitutes for banks. I argue that the research question is not a subtle balance between the broad topic and the specific question. In fact, the research question seems to simplify the broad topic of financial technology.

#### 2C. Key papers

I believe that I have chosen the best papers at the intersection of the financial technology and banking industry. First, I chose Thakor's conceptual paper Thakor in the *Journal of Financial Intermediation* (2020). This conceptual paper argues for the necessity of adjusting financial intermediation theory in the context of financial technology and demonstrates in brief how financial technology comprehensively influences the banking industry starting from platform to P2P platforms, cryptocurrencies, and Blockchain. Second, I chose the empirical paper by Cheng and Qu (2020) in *Pacific-Basin Finance*. This empirical paper highlights that financial technology alleviates bank risk in terms of credit risk, which is one step after bank performance. Third, I chose Demir's et al. (2020) empirical paper in the *European Journal of Finance* as one of the key papers due to its different perspectives on the role of financial technology. These three key papers have been published in leading journals and provide robust empirical evidence in underlining the impact of financial technology on the banking industry.

Vol. 20, No. 1

155

#### 2D. Motivation/puzzle

Consumer theory (Aaker & Keller, 1990) and disruptive innovation theory (Christensen, 1999) motivate this study. The motivation is sound and academically persuasive. The motivation connects to the real world by linking Fintech as a new player and the banking industry as the old player in financial services. As both theories view that new players will challenge the existence of old players, the motivation is well-understood and justifiable.

#### <u>2E. Idea</u>

The idea of this study is compelling and concise. The main hypothesis is very logical and consistent with the big idea that financial technology affects the banking industry negatively. Nevertheless, the endogeneity issue has not been stated explicitly. Currently, it is difficult to explore the natural experiment setting due to different regulatory treatment between financial technology and banking industry. Overall, the idea is consistent with the working title, basic research question, key papers, and motivation.

#### <u>2F. Data</u>

The data covers very small observations of a sample, which is fewer than 500 observations, due to the new object of the sample. The sampling decision is realistic as it contains a full sample of financial technology (Fintech) firms and a partial sample of the banking industry with regulatory consideration that differentiates listed and non-listed banks. With respect to banking data, the data can be accessed publicly but the Fintech data needs special access to the Fintech Indonesia Association. The sampling design has perhaps not reached the gold standard for academic research in the field but the efforts should be appreciated.

#### 2G. Tools

Generally, there is no major issue in relation to the tool. For the purposes of this study, STATA and Python can be applied. The tools are provided and accessible to the researcher. Additionally, the researcher has a standard knowledge of the use of statistical tools and methods. With respect to statistical validity, this study can be applied and reproduced for other countries. Last, the data is compatible with the empirical framework.

#### 2H. What's New

This research offers novelty in terms of ideas and data. The novelty of the idea can be considered as 7 out of 10 as it connects the new players with the older players in financial services and the novelty of the data can be deemed as 8 out of 10 as the Fintech data is not publicly available. With regard to the tools, the novelty can be measured by a standard tool so I value the novelty in terms of Tools as 5 out of 10. Overall, the idea and the data are the strength of this study. Figure 1 illustrates the best features of the novelty of the pitch through a "Mickey Mouse" diagram.

Vol. 20, No. 1



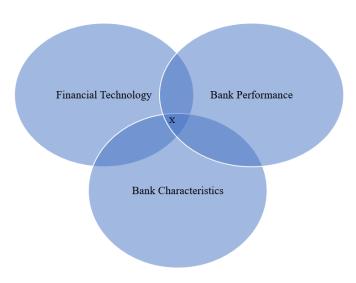


Figure 1. Mickey Mouse diagram reflecting the novelty of the pitch

# <u>2I. So what</u>

The empirical findings have strong implications for policymakers and industry players. Since regulators still differentiate the regulation for banking and financial technology, it is important for regulators to evaluate the impact of financial technology on the banking industry. At the same time, the empirical findings are necessary for the banking industry to evaluate the extent to which they have been innovative to compete financial technology. Therefore, I give 8 out of 10 in relation to the policy and industry implications of the empirical findings.

### 2J. Contribution

The contribution of this study is quite significant and it can be deemed as viable ongoing research. This study can be a stepping-stone for other researchers and can be regarded as one of the pioneers in literature in financial technology in terms of providing empirical evidence. The contribution is aligned with the research question, motivation, idea, data, tools, what's new and so what.

### 2K. Other consideration

There are several matters that need to be considered in doing research on this topic. First, the risk assessment is realistic. Since this topic is quite new and there is a lack of empirical studies in leading financial journals, the risk of competitors is quite low and the risk of being obsolete is very minimal. The target journal, the *Pacific-Basin Finance* journal, is fit for purpose. In addition, the scope of the study is a balance between narrow and broad.

Vol. 20, No. 1

157

# **3.** Personal reflection

I highly recommend the pitching research proposed by Faff (2015, 2019) for doctoral researchers and early career researchers to advance their careers. As a doctoral researcher in the final year, it is important to expand my studies into new areas. I have been using this template since I applied for the Ph.D. program at the University of Queensland and the research colloquium at UQ Business School. In particular, I started my Ph.D. in July 2017 and I took RBUS 6914 in my first semester. In that course, I had been introduced by the course coordinator, Professor Robert Faff, to pitching research letter especially reverse engineering. Since then, I find the pitching template beneficial as it accelerates new research for the leading journals.

Regarding financial technology, in the last year I have been asked by a number of people to talk about financial technology for certain communities overseas, such as the Netherlands. At that time, I was not ready and not really familiar with this new topic. Nevertheless, this year has emphasised the importance of financial technology as Covid-19 hit many countries. At the same time, my research journey led me to adopt this new topic. Pitching research by Faff (2015, 2019) allowed me to quickly learn this new topic and connected with my original topic. I have never found a quicker learning process than using Faff's template.

# 4. Conclusion

To conclude, the author has adopted the research (Faff, 2015; Faff, 2019) on the reverse engineering pitch for a relatively new trend in finance, which is financial technology. I have disclosed my personal experience with the template and provided a contribution in relation to the pitching research such as Ratiu (2016) and Unda (2015). The author has revealed 11 items that would enhance the doctoral researchers' progress in probing new areas of research.

### Acknowledgements

I would like to thank the anonymous referee for valuable recommendations.

# References

- Cheng, M., & Qu, Y. (2020) "Does bank FinTech reduce credit risk? Evidence from China", *Pacific-Basin Finance Journal*, vol. 63, no. 1: 101398.
- Demir, A., Pesqué-Cela, V., Altunbas, Y., & Murinde, V. (2020) "Fintech, financial inclusion and income inequality: a quantile regression approach", *The European Journal of Finance*, no.1: 1-22.



- Faff, R. W. (2015) "A simple template for pitching research", Accounting & Finance, vol. 55, no. 2: 311-336.
- Faff, R. W. (2019) "Pitching research®", *Available at SSRN:* https://papers.ssrn. com/sol3/Papers.cfm?abstract\_id= 2462059 (on-line access: September 1<sup>st</sup>, 2020)
- Gabor, D., & Brooks, S. (2017) "The digital revolution in financial inclusion: international development in the fintech era", *New Political Economy*, vol. 22, no. 4: 423-436.
- Nguyen, B., Faff, R. W., & Haq, M. (2017) "Pitching research lite: A reverseengineering strategy for finding a new research direction", *Available at SSRN:* https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=2909549 (online access: September 1<sup>st</sup> 2020)
- Phan, D. H. B., Narayan, P. K., Rahman, R. E., & Hutabarat, A. R. (2020) "Do financial technology firms influence bank performance?", *Pacific-Basin Finance Journal*, vol. 62: 101210.
- Philippon, T. (2019) "On fintech and financial inclusion", Available at National Bureau of Economic Research: https://nber.org/papers/w26330 (on-line access: September 1<sup>st</sup> 2020)
- Ratiu, B. A. (2016) A reversed engineered pitch based on Rietveld (2016), "Creating value through the freemium business model: a consumer perspective", Accounting and Management Information Systems, vol. 15, no. 4: 810-818.
- Thakor, A. V. (2020) "Fintech and banking: What do we know?", *Journal of Financial Intermediation*, vol. 41: 100833.
- Unda, L. A. (2015) "Board of directors characteristics and credit union financial performance: a Pitch", *Accounting & Finance*, vol. 55, no. 2: 353-360

Vol. 20, No. 1

159

Pitcher's Name	Nurhastuty Kesumo Wardhaui	EQR category	Reverse Engineering Financial Technology	Date Completed	29th September 2020
(A) Full Reference	Phan, D. H. B., Narayan, P. K., Rahman, R. E., & Hutsbargt, A. R. (2020). Do financial technology firms influence bank performance?. Pacific-Basin Finance Journal, 62, 101210.	ttabarat, A. R. (2020). Do	financial technology firms influence ba	nk performance?. Pacific-Basin F	<sup>7</sup> inance Journal, 62, 101210.
(B) Basic Research Question	Do financial technology firms influence bank performance?	nance?	ž		
(C) Key paper(s)	Thaker, A. V. (2020) Fintech and banking: What do we <u>how?</u> . Journal of Financial Intermedication, 41, 100833. Cheng, M., & Ou, Y. (2020) Does bank Final echance credit risk? Evidence from Chang. <i>Pacific-Basin Finance, Journal</i> , 63, 101398. Demir, A., Resque, Cela, V., Alturbas, Y., & Murinde, V. (2020) Fintech, financial inclusion and income inequality: a quantile regression approach, <i>The European Journal of Finance</i> , 1-22.	we <u>know?</u> , <i>Journal of Fiv</i> uce credit risk? Evidence e. V. (2020) Fintech, fina	arcial Intermediation, 41, 100833. from China, Pacific-Basin Finance Jou icial inclusion and income inequality: a	<i>rad, 63</i> , 101398. quantile regression approach, <i>The</i>	. European Journal of Finance
(D) MotivationPuzzle	Financial technology (Fintech) as a new player in financial institution may take over and change the landscape of competition. To be specific, consumer theory (Aaker and Keller, 1900) and disruptive imnovation theory (Cinsteane. 1997) support this argument. Consumer theory views that new halver such as Fintech may be able to elimitarly, disruptive innovation theory underscores that fintech creates new competition in the financial services as it provides cost efficiency. However, it is unclear that the transci and the mancial services as it provides cost efficiency. However, it is unclear that wat desree banks will be impacted and to what extent financial technology firms will substitute the role of banks.	nancial institution may ta (1997) support this argun uptive innovation theory be impacted and to what	ke over and change the landscape of o tent. Consumer theory views that new p underscores that fintech creates new co extent financial technology firms will s	ompetition. To be specific, consu- layer such as Fintech may be able mpetition in the financial services ubstitute the role of banks.	mer theory (Aaker and Keller e to eliminate the old player by s as it provides cost efficiency
THREE	Three core aspects of any empirical research project i.e. the "IDioTs" guide	i.e. the "DioIs" guide			
(E) Idea?	The main hypothesis views that financial technology firms may weaken bank performance.	firms may weaken bank	performance.		
(F) Data?	<ul> <li>The data consists of financial technology firms and 41 banks. In particular, the number of new financial technology firms and 41 banks. In particular, the number of new financial technology has increased more than 6 financial technology firms per annum from 1998 to 2017. With regard to bank, the data has been forcenting on listed banks. The source of data conset from Fining has increased more than 6 financial technology firms per annum from 1998 to 2017. With regard that abs you propose to use? Bank-specific variables such as not sucre of data conset from Fining and a do you propose to use? Bank-specific variables such as not sucre of data conset from Fining and Datastrams.</li> <li>(1) What data do you propose to use? Bank-specific variables and sand time interesting a largely compared to other emerging markets. Unit of analysis? Individual firm and bank sample succe of success of same period.</li> <li>(2) What sample succe and samples success of the normality.</li> <li>(3) Is it a panel datase? Yes</li> <li>(4) Data sumple success particular indonesiar Ascuriation and the norm conferment of the neurons and success of same specific variables. There will be hank succession and variation of the neurons. Annualty.</li> <li>(3) Is it a panel dataset? Yes</li> <li>(4) Data sumple success particular indonesis. Ascociation and the neurons and success particular indonesis. There will be more conferment in the neuron of the neurons. Annualty is not conferment in the neurons particular indonesis. The neuron is not neuross. Annualty is a panel dataset? Yes</li> <li>(4) Data sumple success particular indonesis. Ascociation and neurons. Annualty is not neurons. Annualty is not neuross. Annualty is not neuross. Annualty is not neuross. Annualty is neurons. Annualty is not neuross. Annualty is not neuross. Annualty is neuross. Annualty is neurons. Annualty is neurons. Annualty is neurons. Annualty is neurons. Annualty is neuross. Annualty is neurons. Annualty is neuross. Annualty is neuross. Annualty is neurons. Ann</li></ul>	41 banks. In particular, th been focusing on listed to specific variables such as an encial technology firms 1 g interval: Annually. an 500 observations due to fonesia Association. Are atalobservations? There are	<ul> <li>number of new financial technology i ands. The source of data comes from Fi and the source of data comes from Fi and the source of the source of the last interest margin, return on equity, <u>as</u> been increasing sharply compared t <u>as</u> been increasing sharply compared the the data commercially viable? Yes and the data commercially viable? Yes and the data commercially viable?</li> </ul>	as increased more than 6 financia to the indonesia Association and 1 ost to income stato, annual growth o other emerging markets. Unit of other energing markets. Unit of no.	al technology firms per amun <u>Datastream</u> to of deposit, and funding cost f analysis? Individual firm and f
(G) Tools?	Basic empirical framework: panel regression. Econometric software needed appropriate for job? STATA and Python. Accessible through normal channel? Yea. Knowledge of implementation of appropriate or best statistical econometric tests? Yes.	LATA and Python. statistical/econometric te	its? Yes.		
	Compatibility of data with planned empirical framework? Yes.	ork? Yes.			
TWO	Two key questions				
(H) What's New?	The empirical work that has been done in relation to financial technology firms in emerging market is the novel part of this study. Literature in relation to financial technology emerging economies has been dominated by theoretical and conceptual work, which is lack of empirical evidence.	<ul> <li>financial technology fir cal and conceptual work,</li> </ul>	ms in emerging market is the novel pa which is lack of empirical evidence.	rt of this study. Literature in relat	tion to financial technology in
(D) <u>So</u> What?	May is it important to know the answe? The empirical evidence will confirm the assumption of new degree of competition in the banking industry as the new player enters the market. The will major decisions behaviory setivity be influenced by the outcome of this research? The empirical findings will inform policymakers and regulators in relation to the new of competition langer of regulators are players with a standard player enters the influenced by the outcome of this research? The empirical findings will inform policymakers and regulators in relation to the new of competiton lander of the instrument of this research? The empirical findings will inform policymakers and regulators in relation to the new of influences the banking mattery. At least, the regulators may be able to prevent if the competition and explators meed to know the degree of competition and how net influences the banking mattery.	cal evidence will confirm nenced by the outcome of ving more players such a ors may be able to prevent	the assumption of new degree of compe this research? The empirical findings v is financial technology. Policymakers ar if the competition becomes very unhas	tition in the banking industry as th aill inform policymakers and regul d regulators need to know the deg lthy.	he new player enters the lators in relation to the new o gree of competition and how i
ONE	One bottom line				
(J) Contribution?	What is the primary source of the contribution to the relevant research literature? As our understanding, this is the first empirical paper that investigating the negative impact of financial technology on bank. This study focuses on the largest emerging market in Southeast Asian.	elevant research literature t emerging market in Sou	? As our understanding, this is the first e these the first endorses the first endorse the second se	empirical paper that investigating t	the negative impact of financia
(K) Three Key Findings	First, the financial technology significantly reduces the ROE, ROA and NIM by 9.32%, 2.07%, and 0.53%. Second, bank features such as bank age and market value able to moderate the linkage between financial technology and bank performance. To be specific, the effect is more pronounced to larger banks and mature banks.	he ROE, ROA and NIM t erformance. To be specifi	y 9.32%, 2.07%, and 0.53%. Second, b c, the effect is more pronounced to larg	ank features such as bank age and at banks and mature banks.	market value able to moderate

Table 1. An example of the completed 2-page pitch template of a key paper

Accounting and Management Information Systems